

Effective immediately, non-refundable fares for all domestic, Caribbean, U.S. to and from Canada, and U.S. to Europe destinations, must be used for the specifically ticketed flight, and will have no value once the flight has departed. Changes may be made to the non-refundable itineraries before the flight is scheduled to depart, subject to certain restrictions and fees. Under previous airline policy, the value of an unused non-refundable ticket could be credited toward the purchase of another ticket, less the applicable reissue fee, for up to one year.